

AOM and Workware for

Executives



This Course suits

This one day course is for senior managers responsible for the operational performance of a department or departments where AOM is in use or is to be implemented.

Content Overview

Operations Strategy and AOM – how AOM works as a strategic enabler and what senior managers can do once their management team are AOM-enabled.

The relationship of AOM to other performance improvement initiatives such as Lean, Six Sigma and the like.

AOM and Empowerment – how AOM supports employee engagement and continuous improvement initiatives.

What to look for in Workware and when walking the operational departments.

Benefits and Outcomes

A detailed understanding of how Operations Management contributes to the business and its fit within current strategy.

An understanding of the role of supervisors and senior managers in the AOM planning and management cycles.

Understanding of the use of Workware reports.

Practical skills in interpreting the reports and using them to promote performance improvement.